



Did you know that National Blood Donor month has been observed every January since 1970? The American Red Cross recognizes the life saving contributions that blood and platelet donors make. During the winter months, donating can become difficult with inclement weather and illness. Blood can be safely donated every 56 days and platelets can be given every 7 days up to 24 times a year. To see where you can donate, contact the Red Cross at 1-800-RED-CROSS or redcrossblod.org. Many locations throughout O’Neill Healthcare also serve as donation sites. You can inquire at the location convenient to you.

## Employee of the Month - *Olivera Dunjic, LPN*



Olivera Dunjic, LPN was unanimously named our Employee of the Month for January 2018. A nurse on the skilled nursing unit for over 20 years, she is truly one of a kind and beloved by residents, families and staff alike. When asked what she likes best about her job, Olivera replied, “I’m very proud to be a part of this loving and caring employer that always strives for excellence!” Olivera is just one of our many employees that sets us apart from the competition. When not at work, Olivera is busy taking care of her wonderful husband and two teenage children. Thanks, Olivera, for your outstanding contribution to our team.



## Physician Spotlight *Mark Frankel, MD*

O’Neill Healthcare would like to take this opportunity to highlight Mark Frankel, M.D. We are fortunate to have him as a member of O’Neill Healthcare’s physician team. As a board certified psychiatrist, accredited by the American Board of Psychiatry and Neurology, his primary focus is to help manage the psycho-social well-being of the residents in our facilities. In his years of experience, Dr. Frankel has become well known in Cleveland and it’s surrounding communities as a provider of excellent care to those he serves. Dr. Frankel will visit the facilities, where he will conduct psychiatric and behavioral health rounds, review residents’ medication regimes and make recommendations for safe medication use while continuing treatments as necessary to meet the residents’ needs. Services can be provided with a referral from an attending physician. Thank you for being a valuable asset to O’Neill Healthcare!

## Upcoming EVENTS

### Wednesday, January 17th | 6pm Memorial Service

A memorial service honoring those who were near and dear to us will be held in the front lobby.

### Tuesday, January 30th | 12 pm Antibiotic Sterwardship in Long Term Care

Join us for a presentation in the front lobby where Dr. Sweeney will share the information that residents and families should know about this topic.

## Volunteer Spotlight Jim Skuly - January



Jim Skuly is a member of Columbia Road Baptist Church, and an active member throughout the local community. Jim plays a key role in the church’s Rainbow Fellowship Senior Adult Ministry. He has a service here at O’Neill Healthcare Bay Village on the second Saturday of each month, just as he has had for many years. It is no wonder the Activity Department gets compliments about Jim every month. There is passion in every message he delivers, and compassion in every interaction with our residents. Thank you Jim for your willingness to not only serve our O’Neill Healthcare family, but seniors throughout the community!

Would you like to be a volunteer like Jim, here at O’Neill Healthcare Bay Village? We would love to hear from you! There are endless opportunities to make a positive impact in our senior living community! Please contact Christy Adkins, Activity Director, at 440-871-3474 (ext. 433).

## We're proud to have you ON OUR TEAM HAPPY ANNIVERSARY

Congratulations and thank you to the following employees for their years of service

|                 |          |
|-----------------|----------|
| Regina Shockley | 29 years |
| Raqia Reese     | 13 years |
| Amy England     | 12 years |
| Miguelina Brown | 11 years |
| Claudia Baker   | 9 years  |
| Jennifer Sanson | 9 years  |
| Donna Moran     | 6 years  |
| Christy Adkins  | 5 years  |
| Anya Horning    | 3 years  |
| Joann Schack    | 2 years  |
| Tia Hall        | 1 year   |
| Barbara Phifer  | 1 year   |

A SPECIAL NOTE FROM  
**O’Neill Healthcare**  
**HOSPICE**

A new year can bring hope for the future. It is also a good time to review your life plan with your family. Talk about your wishes. Make sure that if something has changed, your family and friends are aware of it. If you do not have advance directives in place, such as Power of Attorney or Living Will, reach out to your social worker and ask for information.

# O'Neill Healthcare

## BAY VILLAGE

605 Bradley Road  
Bay Village, Ohio 44140

Candy Sanson, LISW-S, LNHA  
Administrator

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# O'Neill Healthcare

## BAY VILLAGE

January 2018

### Administrator's Corner

Happy 2018! I hope that your holidays were filled with joy and peace and that the New Year brings you health and happiness. 2017 was another great year; we continue to be a Center of Medicare and Medicaid Services (CMS) 5 Star facility, the highest rating that you can achieve. The 5 Star rating system is a national rating system and is based upon health inspections; staffing and quality measures. To achieve 5 Star status, you must exceed in each of these areas. Only 10% of all nursing homes nationwide achieve this status.



Candy Sanson, LNHA  
Administrator

We continue to be in the top 5% in both Resident and Family Satisfaction surveys done through the Ohio Department of Aging. If that wasn't enough, U.S. News and World Report just named us one of the best nursing homes in America. These accolades recognize, what we already know, that the staff at O'Neill Healthcare Bay Village is committed to delivering quality, compassionate care.

For 55 years, O'Neill Healthcare Bay Village has been the premier facility on the west side with a legacy of dedication, compassion and superior care for skilled nursing, rehabilitation and senior living. Improving the delivery of care for our residents is at the heart of all we do and your input is extremely important to our success. We welcome all of your suggestions and comments. Thank you for your continued support and partnership to provide quality outcomes. From all of us at O'Neill Healthcare Bay Village we wish you health and happiness in 2018!

 **O'Neill Healthcare** Visit our website  
ONeillHC.com

 Find us on **Facebook** Search for O'Neill Healthcare  
Like & Share our pages  
Follow our communities



## Respite Care Available

O'Neill Healthcare offers "respite" care at all five locations. Respite care is available in skilled nursing, assisted living or memory support environments throughout O'Neill Healthcare.

Consider a quality organization that is VA contracted, 5 star rated by CMS and recognized by U.S. News and World Report as "top performing".

Allow yourself piece of mind knowing your loved one is enjoying activities, good food and live entertainment.

Contact  
O'Neill Healthcare at  
(440) 808-5500 today!



## Good Times & Great Memories at O'Neill Healthcare



Residents and staff celebrated the season with a gingerbread house contest and a visit from Kris Kringle.