

Candy Sanson, LISW-S, LNHA
Administrator

(440) 871-3474
605 Bradley Road
Bay Village, OH 44140
ONeillHC.com

O'Neill Healthcare

BAY VILLAGE

September 2017

Ohio Department of Aging
Top 10%
in
Resident Satisfaction

★★★★★
CMS 5 Star Facility



Ohio Department of Aging
Top 2%
in
Family Satisfaction

Administrator's Corner..

Comprehensive, quality care to seniors has been the cornerstone of what O'Neill Healthcare Bay Village has provided for over 55 years. Quality is never an accident; it is the result of a deliberate and conscious effort to ensure that we are always exceeding the standards of care. This focus on quality is at the heart of everything we do, whether medical management, rehabilitation or bedside care, we always strive to be the best. This commitment to excellence is reflected in our CMS Star rating, our excellent annual Ohio Department of Health surveys, as well as our superior Ohio Department of Aging resident and family satisfaction survey outcomes .



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To ensure quality within the organization, we have a Quality Assurance Committee comprised of Drs. John Wolf, Carl Tyler, Daniel Sweeney and Kishor Patel who, along with the Medical Residents completing their Geriatric rotation, provide medical leadership and direction. In addition, nursing leadership, administrative staff, as well as our pharmacy, radiology and laboratory services all participate in the meetings. We meet monthly to evaluate evidence-based medicine, facility policies and procedures, and monitor trends within the healthcare center. We compare our findings against state and national quality measures to ensure that we are always delivering the best possible care.

Our goal is to improve the quality of life of every resident at O'Neill Healthcare Bay Village. Many of our residents are only here for a short time as they complete their rehabilitation and return to their home. Others have come to make our facility home, giving them the assurance and peace of mind that optimum quality of life is our primary focus. O'Neill Healthcare Bay Village is a top workplace, with top-notch employees, where loved ones receive top-rated care!

Sincerely,
Candy Sanson, LISW-S, LNHA
Administrator



O'Neill
Healthcare

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ONeillHC.com



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★ September Employee Anniversaries ★

Congratulations and thank you to the following employees for their years of service at O'Neill Healthcare Bay Village.

★ Karen Walker	LPN	26 years	★ Nita Wallo	LPN	12 years
★ Donna Hayes	LPN	25 years	★ Lillian Rodriguez	PCA	10 years
★ Jose Torres	Dietary Aide	24 years	★ Janet Hickernell	Housekeeping	8 years
★ Patty Meyers	LPN	19 years	★ Donna Kile	STNA	7 years
★ Mary Norris	Dietary Aide	19 years	★ Karina Torres	Dietary Aide	4 years
★ Rachelle Bedock	LPN	16 years	★ Janayia Whitfield	Dietary Aide	4 years
★ Jolene Waters	LPN	15 years	★ Daufny Estibar	Dietary Aide	1year
★ Lisa McGhee	RN/ADON	13 years	★ Deborah Hary	Admissions Coordinator	1 year



O'Neill Healthcare Donor Advised Fund

The O'Neill Healthcare Donor Advised Fund was set up so you can give a gift that benefits the staff at our facility by providing grants to those employees furthering their education. This Fund is a 501(c)3 non-profit organization. You will receive an acknowledgment for tax reporting purposes, and your charitable gifts are tax deductible to the extent allowed by law. The staff at O'Neill Healthcare will be made aware of your contribution to their Fund. Please make checks payable to O'Neill Healthcare Donor Advised Fund, and mail them to 38642 Center Ridge Road, North Ridgeville, Ohio, 44039, or phone (440) 387-5557.

September Volunteer of the Month



Maja Petras is a newer volunteer here at O'Neill Healthcare Bay Village! Throughout the summer she assisted with both group and one-to-one activities! Maja is a full-time student at Beacon College (Leesburg, FL), pursuing a career in education. Maja decided to volunteer at our facility in order to strengthen her interpersonal communication skills and abilities. She has found submersing herself in a community, with a population differing from those she has worked with before, to be a great opportunity to grow as not only a person, but a leader. When asked what her favorite part about her volunteering experience was, she replied, "doing the one-on-ones and hearing about their experiences, life stories, and backgrounds." We could not be more excited or proud to have her as part

of our O'Neill Healthcare family! Would you like to be a volunteer at O'Neill Healthcare Bay Village? We would love to hear from you! There are endless opportunities to make a positive impact in our senior living community! **Please contact Christy Adkins, Activity Director, at 440-871-3474 (ext. 433).**

September activity highlights

September 5 | 7pm
Ukulele Man
OPEN TO PUBLIC

September 16 | 12-2pm
Open House
OPEN TO PUBLIC

September 21 | 7pm
Jazz Band
OPEN TO PUBLIC

September 30 | 12-2pm
Open House
OPEN TO PUBLIC

September 7 | 7pm
Jazz Band
OPEN TO PUBLIC

September 16 | 2pm
Bay Community Theater
presents *"Guilty Pleasures"*
OPEN TO PUBLIC*

September 28 | 2:30
Veteran's Celebration
OPEN TO PUBLIC



Fun At O'Neil Healthcare Bay Village



O'Neil Healthcare Bay Village Sponsors Vintage Car Show

On Saturday Aug 26th, walking through the parking lot of O'Neill Healthcare Bay Village was like taking a stroll down automobile memory lane. Twenty-Five vintage cars came to participate in best in show and resident's choice. Included in the 25 vehicles were a 1927 Model A and a 1929 fire truck which was the first fire truck in Olmsted Township. There was entertainment, food and lots of fun. Children aged 3 to 100 had a ball enjoying these beautiful vehicles. All proceeds of the event went to the Alzheimer's Association.



O'Neill Healthcare

BAY VILLAGE

605 Bradley Road
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For more information on O'Neill Healthcare and our other locations, visit us on the web at ONEILLHC.com

BAY VILLAGE - 605 Bradley Road • FAIRVIEW PARK - 20770 Lorain Road • LAKEWOOD - 13900 Detroit Avenue
NORTH OLMSTED - 4800 Clague Road • NORTH RIDGEVILLE - 38600 Center Ridge Road



A SPECIAL NOTE FROM

O'Neill Healthcare

HOSPICE

We celebrate Labor Day this month and say "Good Job" to all of the people who work hard every day to make our country great. A benefit of working so hard is that through Medicare and other insurances hospice care is covered 100%. That means an additional nurse, social worker, STNA, and chaplain can visit to provide additional support with no cost to your loved one if they meet criteria. A wonderful benefit for people who have worked so hard over the years. Call (440) 328-8141 for more information.

Our
**FAMILY IS
FOREVER**
**National
Assisted Living Week
September 10-16, 2017**

**O'Neill
Healthcare**